



Q. How do I purchase a Sundial Daycation?

A. Guests may phone 866-565-5093 to reserve their daycation. Credit card payment will be taken when the reservation is made.

Q. Do I need to purchase my Daycation in advance?

A. We strongly encourage advance reservations. Same-day passes will be offered based upon availability and are not guaranteed; the rate may differ.

Q. When are Sundial Daycation day passes available?

A. Open days of the week may vary by month; please contact 866 565 5093 for open dates. Please note that a limited number of passes are available each day so reservations should be made in advance to guarantee your access. The Daycation day pass program is being offered for a limited time.

Q. When is my Sundial Daycation pass valid?

A. Summer/early fall day pass hours are 10 :00 AM to 7:00 PM. Effective November 3, hours will be 10 AM- 6 PM. Passes are valid for the date of your reserved visit only and your dining credit is valid during your daycation only.

Q. What activities and amenities are included in a Sundial Daycation visit?

A. Your Sundial Daycation includes access to our pool and pool slide, hot tub, beach and shelling, beach chairs and umbrellas, beach volleyball, corn hole, foosball, ping pong, poolside bingo and organized activities. (Some items are available on a first-come, first-served basis.) A dining gift card for use at Turtle's Tiki Bar or Beach Bites is also included with your daycation pass so you can enjoy poolside treats and frosty drinks during your visit. There is no additional charge for parking.

Q. What else is available during my Daycation?

A. Cabanas, kayaks, paddleboards, bikes and tennis/pickleball court time may be rented at the Rec Shack. Rentals are based on availability. Our Marketplace carries sunscreen and skincare items as well as beach toys, beach towels, games and souvenirs. The spa is open to the public; spa appointments should be made in advance by phoning 239 395 6002.

Q. Should I bring my own beach towel?

A. Until November 22, guests should bring their own beach towels. A limited supply of beach towels will be available for rental at an additional cost should you forget to bring your own. (Rentals may be made using debit or credit card only.)

Beach towels are also available for purchase at The Marketplace. (After November 22, towels will be available for loan.)

Q. Where do I park for my Daycation?

A. Your Daycation purchase includes complimentary parking in our main resort lot located at 1451 Middle Gulf Drive, Sanibel. After making your reservation, a parking pass will be emailed to you and must be printed and displayed on your front dashboard.

Q. Where do I check in for my Daycation?

A. From the parking lot, use the walkway on the right side (west) of the resort building and continue down the walkway to the Rec Shack to check-in for your Daycation. Here you will receive your resort wristband and dining gift card. Your email confirmation is required for entry.

Q. How do I use my dining gift card?

A. Your dining gift card may be used at Turtle's Tiki Bar or Beach Bites for food, soft drinks and alcoholic beverages. (Please note that all guests purchasing alcohol must present ID; there will be no exceptions.) Your gift card is valid only during your Daycation visit. To view menus, visit sundialresort.com/dine/ (**PLEASE NOTE** that no coolers, outside food or drinks may be brought onto resort property.)

Q. May I cancel if the weather is poor?

Guests are urged to monitor the weather. You may cancel prior to 6 pm the day before your visit by phoning 866 565 5093. Same day cancellations/refunds are not available. (Many rain showers are brief and a covered deck area is available to guests wanting to wait out the rain.)

Q. What is your cancellation policy?

A. Unless otherwise stated on your booking confirmation, Sundial Daycation day passes may be cancelled up until 6:00 PM the day prior to your reservation for a full refund by calling 866 565 5093. Bookings are non-refundable and non-transferable after the cancellation window has closed. This includes same-day and no-show bookings. No refund will be made for cancellations on same day purchases.

Q. What must I present for the Lee County Resident discount on dates it is offered?

A. On off-season dates when a Lee County resident discount is offered, residents must present a valid Florida driver's license or state issued ID showing a Lee County, Florida address. Please call reservations for available dates.